



Pool Care Agreement

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Thank you for choosing us to care for your pool! We are excited to serve this need and are passionate about keeping your pool safe and clean for the health of your family. Pool chemistry is a delicate balance and requires a commitment from the pool owner to be as diligent in care as we are on the one day a week that we visit. Pool owners must agree to care for the pool in-between visits. Too many things can happen daily that affect the equipment and chemicals. Here's a list of what we provide and what we ask of the pool owner so together we can keep your pool happy and healthy. *Happy Swimming!*

Services We Provide on Maintenance Day

- Chemicals tested by meter until balanced, then stick tested, if way out of range, will meter test before treating.
- Brush, Vacuum, Skim
- Equipment Evaluated
- Baskets Cleared of Debris

Pool Owners Responsibilities

- Invoices must be paid by due date or you will be removed from the schedule.**
- Brush the pool at least once between maintenance visits. Algae grows fast and makes a protective layer that must be broken up for the chemicals to work. Keeping it broken up keeps it from colonizing and taking over. **DO NOT** brush Black Mold! Call us immediately.
- No trash, plastic bags or toys left in pool. These items will break your equipment and can burn up your pump in a matter of minutes. **FIRE HAZARD** 🔥
- Baskets must be cleared regularly, especially after mowing or during heavy tree shedding periods to keep the water moving effectively. Once a week is NOT enough. This will cause algae to grow and the pump to overheat. **FIRE HAZARD** 🔥
- Pets need to be secured on maintenance day. We cannot be held responsible if your pet gets out. Please have clean water available for your pet. They should **NOT** drink pool water especially after we chemically treat it on maintenance day.
- Water Level.** Water **MUST** stay at mid skimmer or higher at all times or your pump will burn up and melt the seals. This is where your pump gets water. **FIRE HAZARD** 🔥

Things to Remember

- If you develop algae before your next scheduled maintenance, please brush it ASAP. **NOT** Black Algae.
- We will try to get by as our schedule allows. We prioritize call outs by urgency. Pumps breaking down are the priority over all other service items, they can burn houses down.
- We require treatment of Cyanuric Acid (CYA) either by draining or treating with enzymes (winter only) if the CYA is higher than 85. This is an **ADDITIONAL** cost NOT included in maintenance. CYA is dangerous when high and we **CANNOT** in good conscience maintain a pool that may hurt you, your family or your pets. (More information on CYA on reverse side.)
- We **DO NOT** vacuum or brush pools when there is lightning within 8 miles of your address and we **DO NOT** maintenance the pool during heavy rain or storms.

Holidays We are Closed and Do Not Maintenance Pools

- | | |
|---|--|
| <input type="checkbox"/> Memorial Day | <input type="checkbox"/> Thanksgiving Week |
| <input type="checkbox"/> Independence Day | <input type="checkbox"/> Christmas Week |
| <input type="checkbox"/> Good Friday | <input type="checkbox"/> New Year's Week |

If your maintenance day falls on one of the above holidays your pool will not be maintenance on these days. If you have a party scheduled during one of these Holidays and need your pool cleaned in advance, please schedule as far in advance as possible because we have a limited number of spots and they fill up fast! We take our vacation in the winter when most pools aren't used.

Customer Price List

- | | |
|---|------------|
| <input type="checkbox"/> Acid Wash | \$800 +tax |
| <input type="checkbox"/> Additional Cleaning | \$ 85 +tax |
| <input type="checkbox"/> One Time Clean | \$125 +tax |
| <input type="checkbox"/> In-Line Chlorinator | \$175 +tax |
| <input type="checkbox"/> Drain High CYA Pool | \$450 +tax |
| <input type="checkbox"/> DE Filter Clean** | \$150 +tax |
| <input type="checkbox"/> Cartridge Filter Clean** | \$125 +tax |
| <input type="checkbox"/> Call Out Weekday | \$ 65 +tax |
| <input type="checkbox"/> Call Out Weekend | \$100 +tax |

Maintenance price quoted is for Autopay and requires you to put a card on file. Non-Autopay customers are \$70 plus tax per week billed Monday of each week and must be paid that day to be on the schedule for the week unless other arrangements are made.

**Manufacturer suggested Filter Cleaning every 6 months to maintain optimal pool health and water clarity for DE Filter and every 3 months for a cartridge filter.

CYA – Important Information You Need to Know

Levels exceeding a threshold of 50 parts-per-million of cyanuric acid REDUCES the effectiveness of the chlorine in a pool. This lowers the amount of bacteria a given amount of chlorine can kill. It reduces the chlorines ability to control algae as well requiring higher and higher amounts of chlorine to keep the bacteria under control. Cyanuric acid is a substance used as a stabilizer, mixed into pools to keep the chlorine from being lost due to exposure to sunlight over time. It protects chlorine atoms by forming a molecular bond with the chlorine, which keeps the chlorine from forming other bonds. While this does protect the chlorine from the decay that ultraviolet radiation causes, it also reduces the ability for chlorine to react to the bacteria or other microbes in the pool, reducing its ability to fight them. Thus, the need for a higher chlorine dosage each time it's treated.

The most effective amount of cyanuric acid that can be used without ruining the germ-killing strength of the chlorine is about 20 to 50 parts-per-million. Above this amount, the cyanuric acid levels begin to impede the effectiveness of the chlorine too much to be worth it.

Putting too much cyanuric acid into a pool could be an easy mistake, as cyanuric acid does not break down the same way that chlorine does. The levels of cyanuric acid in pool water remain consistent for a long time, so removing it could mean replacing the pool water with fresh water or treating it with expensive enzymes. For additional info google CYA CDC.

Customer Information

Name: _____ Address: _____
Email: _____ City: _____ Texas Zip: _____
Billing Address: _____ City: _____ State: _____ Zip: _____
Phone: _____ Cell: _____ Gates: _____ Dogs: _____ Price: _____

I **AGREE** to all the above information and conditions. Should my pool CYA become higher than **85** parts per million I understand that I will have to treat or drain my pool to get the number back within normal healthy range. I also agree that **ALGAE** treatments are a **separate** charge from regular maintenance and agree to **help** maintain my pool. Maintenance price quoted is for **Autopay** and requires the customer to put a card on file. Non-Autopay customers are \$60 plus tax per week billed Monday of each week unless other arrangements are made. Please let us know if you need any help!

Customer Signature: _____ Printed Name: _____ Date: _____
Please text photo of signed agreement to: 713-419-4454 or email to poolporters@gmail.com